

From: Andrew Ling
To: Microsoft ATR
Date: 11/18/01 11:53pm
Subject: Case Settlement

To Whom It May Concern:

Hello. My name is Andrew Ling and as a member of the I.T industry, a former employee at Microsoft and as a concerned citizen, I wish to voice my opinion on the recent settlement reached in the case of DOJ v. Microsoft Corp.

I have been using Microsoft products for well over ten years now. I have become so familiar with their products and technologies that I have achieved Microsoft's highest level of certification, the MCSE. Needless to say, I have a thorough understanding of many of Microsoft's products and in fact I myself use them everyday. As far a computer software goes, Microsoft can hardly be equaled amongst many types of software and operating systems technology let alone bested. In my opinion Microsoft's newest OS, WindowsXP, is the best operating system I have ever used, or ever even conceived of using; and this leads me to my point. Nobody else can touch Microsoft's products because nobody has been allowed to compete with them for at least the past 10 years. Microsoft has crushed their competition any way they could in order to come out on top.

As I said in the opening of this email, I am a former employee at Microsoft. I was in fact a contractor, not a Microsoft employee; I worked for Compuware Corporation on contract with, and on location at Microsoft, here in Charlotte, NC as a telephone support engineer. Although I was a contractor I was still allowed to attend most meetings, and during some of these meetings Microsoft's true colors would shine through. Granted, I heard nothing of true substance or anything blatantly illegal or wrong, but one absolutely gets a feel for what they are all about, and what they are about is putting every single one of their competitors out of business. I had long suspected that was the mood of Microsoft from hearing "leaked" information off the internet or seeing hidden-camera videos of some of Microsoft's meetings and strategy planning sessions. I suspected that before going to work there, but actually working there made it a fact.

In defense of Microsoft I will say this:

- * They are an extremely generous employer to their employees
- * The workforce is tremendously diverse and,
- * They put a lot of pride and hard work into the products they make and the services they offer.

These good things I say about Microsoft do not matter however; they were found guilty of breaking the law and I fully agree with that ruling. As I said before, I always knew Microsoft was "evil" ever before I worked

there, but now this is apparent to the rest of the country. If you read anything in this email read this; the settlement is tremendously weak. Microsoft will continue to dominate with such a slap on the wrist and nothing will have changed. And I fully believe that this is why not all of the states involved in this case agreed to the current settlement. It is way too weak. The noose needs to tighten around Microsoft a lot more. When this happens we will truly begin to see the "true" essence of innovation and more importantly, competition.

These are just my opinions.
I wish to remain anonymous
I wish this letter to be held in confidence

*for the record I left Microsoft amicably at the end of my contract

Sincerely,
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